

# Activist Influences on Public Perceptions Challenges and Opportunities

Alberta Social License Conference March 12, 2015

Kay Johnson Smith President and CEO

### **OUR MISSION**

The Alliance MONITORS animal rights activist and other detractor groups and ENGAGES proactively in those same spaces.

### **OUR ROLE**







# IT'S ABOUT BRINGING EVERYONE TO THE TABLE FOR GOOD.



### **BOARD OF DIRECTORS**

Alltech

Bayer Animal Health

Cattle Empire LLC

Cooper Farms

Diamond V

Elanco Animal Health

Genus/PIC/ABS

Hy-Line North America

Merck Animal Health

Morning Fresh Farms, Inc.

Murphy-Brown, LLC

Potash Corp.

Vance Publishing

Zoetis

Dr. Robert Hagevoort, NMSU

Charleston/Orwig

American Farm Bureau Federation

American Feed Industry Assn.

American National Cattlewomen

American Sheep Industry Assn.

American Veal Association

Iowa Soybean Association

National Cattlemen's Beef Assn.

**National Chicken Council** 

National Milk Producers Fed.

**National Pork Board** 

National Pork Producers Council

National Turkey Federation

United Egg Producers

United Soybean Board

U.S. Poultry & Egg Association\*

\*chair

### **KNOW THE OPPOSITION**

#### **ANIMAL RIGHTS IN THE U.S. TODAY**

#### Paul Shapiro, HSUS

Killing)

Vice President, Farm Animal Protection (founder - Compassion Over



"Nothing is more important than promoting veganism."

# Josh Balk, HSUS Director of Corporate Policy (formerly with Compassion Over Killing)



"The way for farm animals to be happy would be to stop eating them."

Bruce Friedrich, Farm
Sanctuary Director of Policy &
Advocacy
(formerly with PETA)

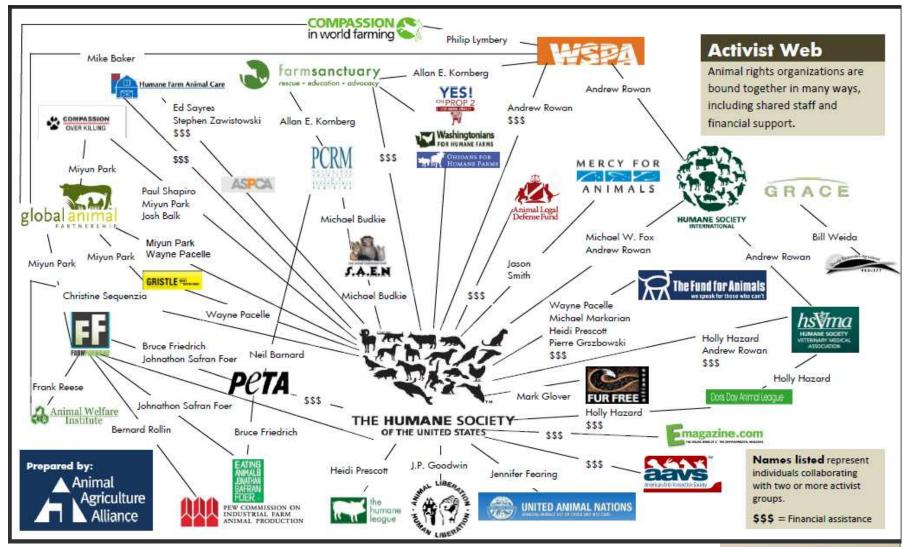


"Veganism must become the world baseline." "Eating meat is unethical."



#### **ACTIVIST RIGHTS IN THE USA – TODAY**

## \$400+ Million Annually

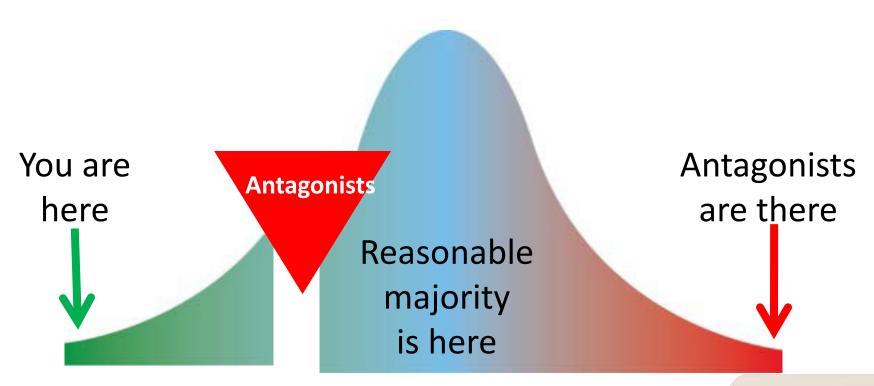


"To end animal agriculture the movement has to drive down demand and raise the costs and people will stop purchasing so much meat, thus bringing an end to the industry."

Pattrice Jones, Vine Sanctuary
 2013 Animal Rights Conference



# ANIMAL RIGHTS ACTIVISTS TARGET CONSUMERS, CUSTOMERS, POLICY MAKERS, INVESTORS





# PRIMARY ACTIVIST TACTIC

# STRATEGIC TACTIC AGAINST AG: ILLICIT EMPLOYMENT & VIDEOS



PETA Undercover Sheep-Shearing Video Appears To Show Shocking Animal Abuse

Undercover PETA video of sheep shearing reveals what appears to be shocking animal abuse in the United States.

The footage, posted to YouTube July 9, allegedly shows handlers beating and throwing the sheep. In the clip, a wool worker appears to twist the neck of one of the animals until its neck breaks. The sheep are also filmed sustaining painful wounds, including on their genitals, apparently from careless blade work.

On its website, PETA said it documented the abuse at ranches in Wyoming, Colorado and Nebraska in March and April. The video prompted investigations by police.



# UNDERCOVER VIDEOS IN NORTH AMERICA BIG BUSINESS FOR ACTIVISTS



75+
"undercover"
activist videos
on farms/meat
processing
plants in USA &
Canada

Of those, over 60 in the past 10 years



# "UNDERCOVER" VIDEOS BIG BUSINESS FOR ACTIVISTS



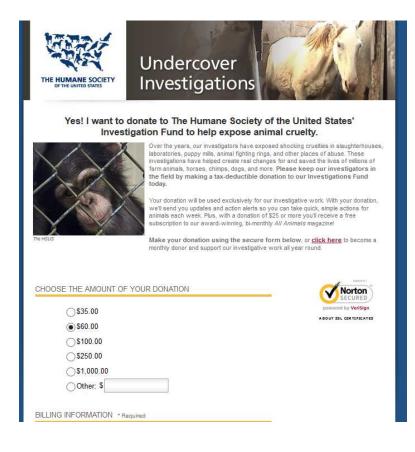
# MERCY FOR ANIMALS

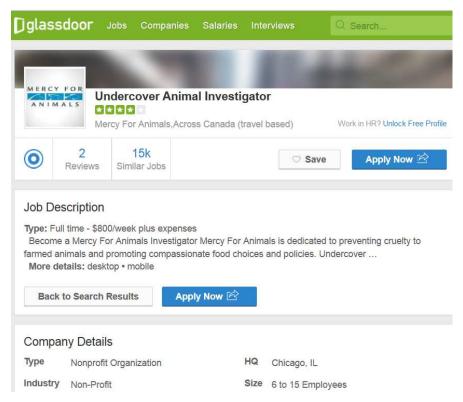
"The lifeblood of Mercy For Animals is our undercover investigations of animal agriculture."

-2011 National Conference to End Factory Farming



# UNDERCOVER VIDEOS IN NORTH AMERICA BIG BUSINESS FOR ACTIVISTS

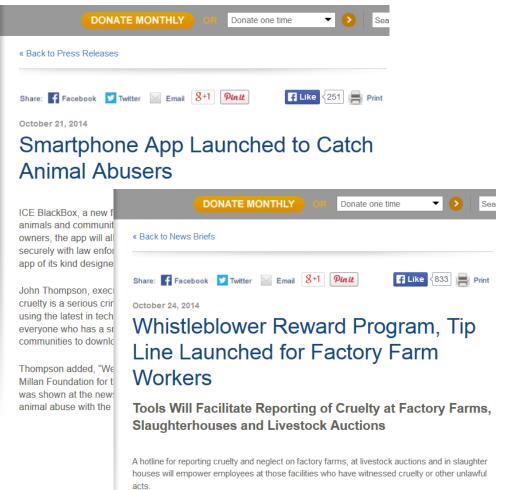






#### **NEW "UNDERCOVER" TACTICS**





The Humane Society of the United States, which launched the hotline (1-888-209-7177), offers whistleblowers a reward of up to \$5,000 for information leading to the arrest and conviction of



## WHY UNDERCOVER VIDEOS

### **POWER OF SOCIAL MEDIA**











### DRIVE STATE LEGISLATION



material.

NEWSLETTER SIGN-UP

Your Email Address

8





Letters

Legislation

College Aggies

International

Video



interactive legislative map below is updated every Thursday.

#### Legislation Alert GMO Legislation

MN SF2865 Genetically modified or engineered food and seed disclosure requirement. Status: 3/21/2014 Referred to Senate Jobs, Agriculture and Rural Development; Summary: On and after January 1, 2015 food and seed must be branded for sale as genetically engineered. Packaged food, agricultural commodities, and seed stock will display "Produced with Genetic Engineering\*. For this bill \*genetically engineered", "genetic engineering", "genetically modified", "genetically modified", "genetically manipulated", "genetic manipulation" are

synonymous for organisms with genetically altered

HO112 An Act Relating To The Labeling Of Food Produced With Genetic Engineering. Status: 5/8/2014 Signed by Governor; Summary: As enacted into law, federal law will not provide for the labeling of food that is produced with genetic engineering or require independent testing. "For multiple health, personal, religious, and environmental reasons, the State of Vermont finds that food produced from genetic engineering should be labeled as such". The bill defines genetic engineering as an organism with introduced genetic material.

#### Legislation Blog

Myth Busting Monday: GMO, Why Does it Matter?



#### Nebraska Legislation

LB 393: Change provisions of the Livestock Animal Welfare Act. Status: Pending: Legislature Agriculture Committee 1/30/15. Notice of hearing for February 24, 2015.

LB176: Change the Competitive Livestock Markets Act. Status: Introduced 1/12/15. Pending: Legislature Agriculture Committee. Notice of hearing 2/10/15.

LB377: Change provisions and procedures relating to the disposition, care, custody, and costs associated with the impoundment of dogs or cats. Status: Introduced 1/16/15. Pending: Legislature Agriculture Committee. Notice of hearing for 2/17/15.

For a comprehensive overview of past legislative measures in Nebraska, click here.

#### **INFLUENCE BUSINESS**



but many are having to rethink – and

restate - their pledge due to lack of

sourcing.

Animal Agriculture Alliance
Connect | Engage | Protect

animalagalliance.org

#### Panera details animal welfare plans

Recipes Nutrition, He

Welc

52

(Photo: Justin

Images)



food in canada

PRODUCTS -

Canada's Food & Beverage Processing Magazine

News

News Even

Media

lmag Socia

**NEWS** 

#### Sodexo Ca products f

Sodexo More Hu Compre

Sodexo Canada is sourcing shell egg from cage-free sys

February 19, 20:

Sodexo annound exclusively from

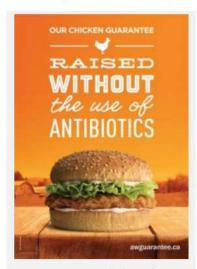
March 3, 2015

GAITHERSBURG, Md., February 19, 2015 - S policy in U.S. operations today, outlining a phas suppliers and fostering improved animal well-be Humane Society of the United States (HSUS), 5



Posted by: RealAgriculture News Team October 21, 2014 in Eastern Canada, Food, Livestock, News, Poultry, Western Canada 3 Comments

Despite criticism from the farm community, the number of items on A&W's menu that require specific animal care practices on farms is growing.



A&W's new chicken ad

After moving to beef raised without the use of growth promotants and eggs from hens fed vegetarian diets without animal by-products, the fast food chain announced Monday that it has switched to only serving chicken produced with vegetarian diets and without the use of antibiotics.

"At A&W, we take food seriously and we're proud to set high standards when it comes to ingredients," said A&W's Susan Senecal. "We began our ingredients guarantee in September 2013 with the very well received introduction of beef raised without the use of hormones or steroids. In September of this year, we introduced eggs from chickens fed only a vegetarian diet without animal byproducts and now we're proud to be introducing chicken raised without the use of antibiotics."

 Let's Re-Evaluate Ag Lingo — "Animal Byproduct" Sounds Icky, Even to Me

### **INFLUENCE BUSINESS**

### patagonia



#### 100% Traceable Down

Never Live-Plucked. Never Force-Fed. Every Single Cluster.

**OUR DOWN SUPPLY CHAIN EXPLAINED:** 



UNITED COLORS OF BENETTON.

THE GROUP

GOVERNANCE

SUSTAINABILITY

#### Sustainability

Company Approach

Stakeholders

About Our Products

Dress safely

**Organic Cotton** 

Materials of animal origin

Denim

Our Engagement for Bangladesh

Supply Chain

Environment

Social Commitment

Case Studies

Press Releases and Statements

#### Materials of animal origin

Home » Sustainability » About Our Products » Materials of animal origin

#### USE OF MATERIALS OF ANIMAL ORIGIN IN OUR GARMENTS

The production of our garments is carried out with the utmost respect for the welfare of nature, people and animals. In particular, over the years we have worked hard to progressively minimize the use of any raw materials of animal origin.

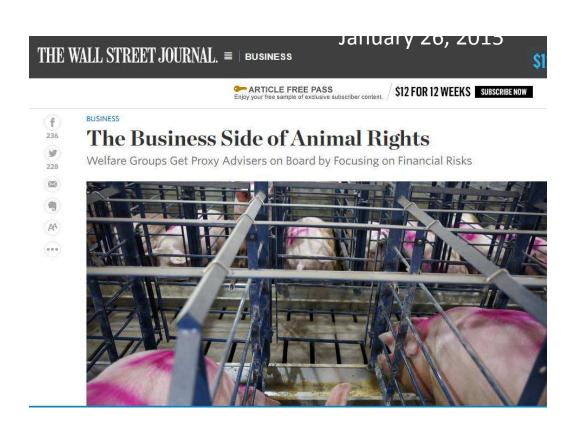
Regarding angora wool, we use only ethically-sourced materials. We buy only from suppliers that have obtained them through natural, certified shearing. In addition to this, we conduct rigorous checks not only at origin but also on the final product before it reaches the stores.

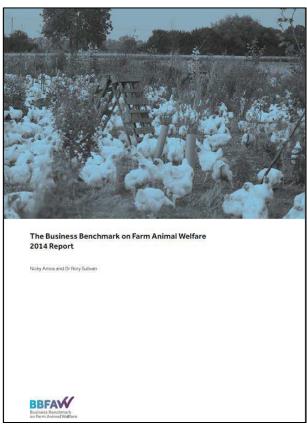
For the padding of most of our winter jackets, on the other hand, we use only synthetic materials such as cotton wool flocks (100% polyester), which offer the same level of heat as a product of animal origin but are ethically sustainable. As of today, an increasingly smaller percentage of these jackets is still manufactured using feathers. However, these are obtained from birds already intended for food use, whose origin is certified.

Finally, regarding fur, we strictly apply a ban on the use of natural fur in our clothing and clothing accessories. This ban extends worldwide, to all our brands and all its suppliers.



#### **BUSINESS SIDE OF ANIMAL RIGHTS**





As animal-rights advocates focus on the financial-risk angle instead of merely animal treatment, they "are getting a bit more savvy with respect to what shareholders are wanting to support," said Courteney Keatinge, senior environmental, social and governance analyst at Glass Lewis.



#### **INFLUENCING RETAILERS/SHAREHOLDERS**

#### Freedom and Linux

Defending freedom and Linux from corporate

Animal "rights" groups PETA, HSUS own stock in fast food industry

January 27, 2011 - 11:18 am

Posted in Uncategorized

Tagged corporate shills, hsus, humane society of the united states, industry shills, people for the ethical treatment of animals, peta, shills

HOME / GLOBE / IDEAS

OPINION/IDEAS

The Boston Globe

#### **Q&A** with Matt Prescott

PETA, Playboy Bunnies, and the curious power of a chicken suit

MATT PRESCOTT, 26, is one of the pioneers of a new kind of corporate-savvy activism: One minute he might parade around with a bucket of fake blood and a sign that charges torture, and the next he's dressed in a tie and jacket, addressing the CEO at a stockholders' meeting.

...Prescott accomplishes his wins by playing to both the fears and desires of corporate executives.

# ANIMAL CARE TRAINING, CRISIS MANAGEMENT, COMMUNICATIONS, ADVOCACY MUST BECOME PART OF YOUR BUSINESS PLAN

### **CRISIS PREVENTION/MANAGEMENT**

#### **Review all Company Operations & Policies Honestly:**

#### Find Solutions to Animal Care Handling/Environmental Problems

- Seek assessment & counsel from specialists
- Implement Formal Animal Care & Handling/Environmental Programs
- Look at farm & practices from outsider's perspective; identify vulnerabilities
- Ensure good stewardship and good neighbor relations

#### **Conduct Self-Audits**

(even your own undercover audits)



#### PROTECT YOUR ANIMALS & YOUR BUSINESS

#### Train Employees on Policies & Proper Handling Procedures

- Ensure they know your expectations
- Require any Concerns of abuse,
   or mishandling be reported
   immediately; establish an
   anonymous call line
- Shadow new employees with access
- Hold employees accountable
- Create Animal Care Team among employees; reward employees for good results

	Animal Care Employee Agreement
	Employee Name Date
	(Frint)
	1. Fresh feed must to be made available on a daily basis. If not, correct problem or contact supervisor.
	<ol><li>All lights should be in working order. If lights are not in working order correct problem or contact supervisor.</li></ol>
	<ol> <li>Air should be moving through the house at all times. If fans, air inlets or curtains are not in working order, correct the problem or contact supervisor.</li> </ol>
	4. Water must be available at all times. Water supply issues must be corrected or brought to the attention of the supervisor.
	<ol> <li>Shelter should be appropriate for bird's age, type, and production. Correct the problem or notify supervisor if you should see equipment that is broken or worn out to include cages, nest boxes, perches, litter areas, netting, and fencing.</li> </ol>
	<ol> <li>Biosecurity rules and standard animal welfare practices need to be obeyed. If biosecurity rules are not being followed by other employees contact supervisor.</li> </ol>
	7. Safety rules of the farm must be followed. If the safety rules of the farm are not being obeyed contact the supervisor.
	<ol> <li>Injured or sick birds need to be taken care of. Contact supervisor if you have questions about the action to be taken with such birds.</li> </ol>
	<ol> <li>Proper euthanasia of sick, injured or cull birds will be conducted by a trained employee. Contact supervisor if you are unable to perform this task.</li> </ol>
	10. Dead birds will be removed from bird living area on a daily basis and properly disposed of. Contact supervisor if procedure is not being followed by all employees.
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Hold employee briefings to ensure all employees know your policies and how to respond to "tough questions" to be your best communicators away from the farm

animalagalliance.org

Animal Agriculture Alliance

#### **CRISIS PREPARATION**

- Plan in advance your communications plan and statement
- Designate <u>one</u> spokesperson and ensure all employees know
- If you are the "next You Tube" sensation Activist video
  - Contact customers immediately
  - Be honest with media and other inquiries
  - Get in front of video release invite media to tour
  - Do your own review & investigation
  - Request a full, uncut, unedited copy of the video with audio
  - Engage third party expert review
  - Hold employees accountable, if appropriate
  - Take actions to prevent problems in the future
  - Keep public/customers up-to-date on your actions



#### PROACTIVE COMMUNICATIONS

#### **Build Relationships To Enhance Knowledge of Issues and You**

- Get to know your legislators (yours & those in urban districts) before you need them
- Get to know local law enforcement
- Engage and support your local community and business clubs

#### Be Transparent – Take Away the Mystery

- Have an online presence: Facebook, Website, Twitter, Instagram and provide updates on actions taken
- Host an open house or provide virtual tours
- Regularly meet with customers all the way up food-chain
  - Provide tours if possible



#### PROACTIVE COMMUNICATIONS

#### TRANSPARENCY WITH MEDIA

#### Transparency pays off for Cargill on "Oprah"

Published Feb. 24, 2011 | Discuss this article on Facebook



Investigative reporter Lisa Ling (I) received an all-access tour of a slaughterhouse. Photo credit: Oprah.com

This article has 0 comments

#### Buckeye Farm News

When one of the nation's largest meatpackers opened its beef slaughter plant to a camera crew from The Oprah Winfrey Show, few were predicting the company would earn a pat on the back from a leading food system critic and positive words from Winfrey herself.

The Feb 1. episode of the afternoon talk show, which reaches millions of viewers, documented Oprah Winfrey's challenge to her staff to adopt a vegan diet (no animal products) for a week.



# SHARE YOUR STORY Put A Face On Ag





#### PROACTIVE COMMUNICATIONS & CULTURE

#### COOPER FARMS C.A.R.E.S.

COMPREHENSIVE ANIMAL RAISING AND ENVIRONMENTAL SYSTEMS

At Cooper Farms, being responsible caretakers of our animals and land is always at the forefront.

We continue to strive for better, more sustainable production practices and constant improvements for the utmost care of our animals.



#### Animal Care

Since 1938 Cooper Farms has taken the lead safe and humane environments for our anima years, Cooper Farms has grown and diversified. From raising only a handful of turkeys in 1938, to starting a small hatchery, today the company not only raises turkeys, but also raises hogs as well as chickens for table eggs. Cooper Farms



Comprehensive Animal Raising and Environmental Systems

#### COOPER FARMS C.A.R.E.S.

COMPREHENSIVE ANIMAL RAISING AND ENVIRONMENTAL SYSTEMS

At Cooper Farms, it is our mission to do things better today than we did yesterday.

#### Biosecurity at Cooper Farms

Prevention is the foremost goal of our biosecurity program. Our controlled environments reduce the threat of disease-

causing agents from entering our farms and affecting our animals. Our turkey and hog breeding farms require workers to shower in and out, while growing farms require special garments prior to entry. Entry to all farms is restricted with signs prominently displayed. To further reduce the risk



#### Environmental Care

Cooper Farms is proud of our long tradition of environmental stewardship. It is our continuing goal to provide the best products while incurring the least environmental impact on surrounding farms, waterways and communities.

Our Certified Livestock Management staff is expertly trained by the Ohio Department of Agriculture. We encourage our family farm producers to develop a Comprehensive Nutrient Management Plan for proper distribution of animal waste. A sophisticated distribution system for animal wastewater applies the correct

#### **PROACTIVE COMMUNICATIONS & CULTURE**



**ADVENTURES** 

SHOP & DINE

THINGS TO EXPLORE

PLAN YOUR VISIT

The Dairy Adventure at Fair Oaks Farms

Home: Adventures: The Dairy Adventure at Fair Oaks Farms

The Pig Adventure at Fair Oaks Farms

Home: Adventures: The Pig Adventure at Fair Oaks Farms



# Pig Adventure Interactive Exhibits Farrowing Barn Sonogram Experience Ride Our Pig Bus

#### Your Dairy Adventure Starts Here...

A country experience that the whole family will love, The Dairy Adventure at Fair Oaks Farms is a fun-filled, up-close look at sustainable dairy farming.

You'll be amazed at how our world class innovations result in the more pure, nutritious and delicious dairy products that you can purchase and sample right here on the farm! The Distry Adventure offers experiences to you that you couldn't imagine and you'll never forget. Learn and play in our dairy activity center. Absorb the farming lifestyle at one of our modern working dairy farms while riding in our cow bus.









#### Your Pig Adventure Starts Here

The Pig Adventure at Fair Oaks literally throws open the barn door to let you see what goes on inside a modern pig farm.

Step inside our modern pig farm and learn about pig farming in the most unique and transparent way. From where pig farming began to the modern practices that we use today, you're sure to leave with something to expect form.

Have the opportunity to perform a hands-on sonogram, become a farmer of a litter of piglets, watch the birthing process and even have the chance to virtually hang out with some pigs in our state-of-the-art, interactive Pig











animalagalliance.org

# PROACTIVE COMMUNICATIONS SOCIAL MEDIA ENGAGEMENT

# a daily pinch













Over 20 million views or impressions





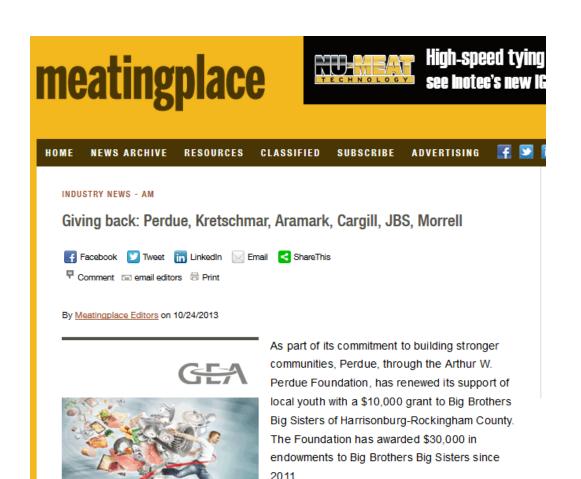








# SHARE YOUR STORY PUT A FACE ON AG



# **Utilize Social Media to Share Positive Stories**









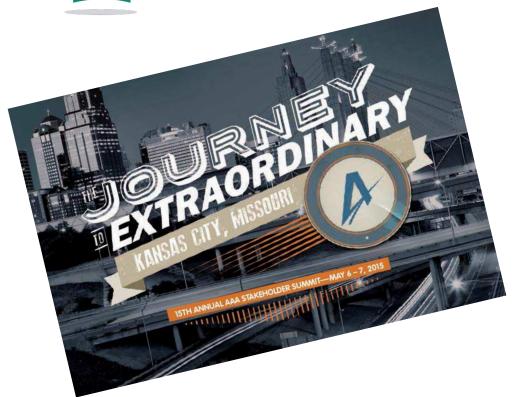


# ONE-THIRD OF MILLENNIALS SAY THEY LIKE A BRAND MORE WHEN THE BRAND USES SOCIAL MEDIA





### **LEARN MORE**



May 6 – 7, 2015 Kansas City, MO

#### **Invited Speakers**

- National Geographic "Future of Food"
- Undercover Boss CA
   Dairy Farmer
- Marketing to Millennials author Jeff Fromm
- Sustainability Panel
- Social Media
- Innovative Ways to Connect with Consumers/Customers

### THANK YOU

"By implementing out-of-the-box ideas, we engage with influencers and shield our members from the blows of misinformation."













#### Join Us!

www.AnimalAgAlliance.org











